

# Returns Form



Please PRINT and fill out this form and return it along with your item(s).

## 1. Obtain RMA Number

Please call +44 (0)1952 238738 for a RMA number.

Alternatively you can email us at [RMA@diolighting.co.uk](mailto:RMA@diolighting.co.uk)

RMA No:

## 2. Personal Details

Name	<input type="text"/>	Email Address	<input type="text"/>
Telephone No.	<input type="text"/>	Invoice Order No.	<input type="text"/>

## 3. Reasons for return

**The item(s) I received do not match the order.**  
Please choose the appropriate options.

<input type="checkbox"/> Incorrect Colour	<b>Other (please specify)</b> <input type="text"/>
<input type="checkbox"/> Incorrect Quantity	
<input type="checkbox"/> Incorrect Bulb Type	

**I ordered the wrong item.**  
Please choose the appropriate options.

<input type="checkbox"/> Incorrect Colour	<b>Other (please specify)</b> <input type="text"/>
<input type="checkbox"/> Incorrect Quantity	
<input type="checkbox"/> Incorrect Bulb Type	

The item(s) arrived damaged

The item(s) do not work

## 4. Order Action

Please replace my item(s) with the following item(s)

Please refund my order

## 5. Return the item(s)

Please return this form along with your item(s).

Please send the items back via Royal Mail 2<sup>nd</sup> Class Recorded Delivery.

For full details on returns please visit [www.diolighting.co.uk/Support/Delivery](http://www.diolighting.co.uk/Support/Delivery)

Return Address:

**DIO Lighting**  
**Digiland House**  
**Unit C**  
**Stafford Park 12**  
**TELFORD**  
**TF3 3BJ**

**Attention: Returns Department**

RMA No:

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[www.diolighting.co.uk](http://www.diolighting.co.uk)